



## Ford Announces New Ford Telematics and Ford Data Services Solutions for Fleet Customers

- Ford is announcing at the Hannover Commercial Vehicle Show that it will introduce two new connected vehicle solutions in Europe from early 2019
- Ford Telematics offers solutions to fleet owners to help manage vehicle uptime and productivity, and improve efficiency and effectiveness of their fleet
- Ford Data Services gives large fleets and their own third-party system providers solutions to access vehicle data to support development of bespoke fleet solutions
- Ford IAA Hannover press kit: [iaa2018.fordpresskits.com/](http://iaa2018.fordpresskits.com/)

**HANNOVER, Germany, Sept. 18, 2018** – Ford today announced that it is bringing two new connected vehicle solutions to European fleet customers early next year.

Through its Ford Commercial Solutions (FCS) unit, Ford is developing a range of connected vehicle solutions to enable fleet customers to manage their vehicles more easily and conveniently, helping them to run their business more efficiently.

**Ford Telematics** will provide fleet operators with the ability to view data from connected Ford vehicles in their fleet through the Ford Telematics application. Using information collected from the vehicle, an intuitive web-based portal provides useful insights to help improve fleet efficiency and driver safety, enabling fleet owners, managers and employees to view fleets in near real-time and gain rapid insights into fleet performance.

Ford recognises that some larger fleets may wish to work with their own in-house or third-party system providers to develop bespoke vehicle solutions to meet their needs. That is why Ford has designed **Ford Data Services**, which gives large company fleets, telematics service providers and fleet management companies direct access to valuable OEM-grade vehicle data.

Taking advantage of Ford vehicles' build-in modem, Ford Data Services transfers vehicle data directly from the vehicle to the cloud without the need for additional third-party hardware, management or installation downtime. From there, the vehicle data is relayed to the fleet's internal IT system or third-party provider.

"Today's fleets are under huge pressure to deliver safe, efficient and legal operations," said Dave Phatak, director of Ford Commercial Solutions, Europe. "That is why we are developing a range of connectivity-based solutions for our fleet customers to allow them to focus on what matters most: running their business."

Ford Telematics and Ford Data Services are the first new products from the FCS business in Europe, a unit within Ford Smart Mobility. They build upon Ford's new connected vehicle ecosystem – Ford vehicle connectivity technology, Ford Transportation Mobility Cloud and Ford

mobility solutions – enabling them to benefit from Ford’s continuous vehicle improvement, data know-how and expertise, and access to the latest data signals.

Insights from fleet owners, managers and employees across industries have helped to inform the new solutions. By placing its customers at the centre of the development process, Ford is helping fleet owners spend less time managing their vehicles and more time managing their business.

And, because Ford designs the vehicles – their technology, data systems and electrical architecture – it is able to provide the newest updates and vehicle signals as soon as they become available, delivering insights as quickly as customers need them.

Ford has already announced that, by 2020, it will provide connectivity across its entire vehicle range in Europe. Ford will launch Ford Telematics and Ford Data Services in Europe in the spring of 2019, arriving in the U.K. and Germany first with further markets to follow. Both services will be compatible with the latest range of Ford passenger cars and commercial vehicles, as well as older vehicles without a modem via a new Ford-engineered plug-in device (PID). \*

Ford Commercial Solutions has already established agreements with a number of telematics service providers in North America, including Verizon Connect, and is now in advanced stages of discussion to establish similar agreements in Europe.

For more information, please visit the Ford Commercial Solutions website in the [UK](#) or in [Germany](#).

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\* Available from spring 2019, compatible with vehicles from 2012 model year onwards.

#### **About the Transportation Mobility Cloud**

The Transportation Mobility Cloud (TMC) is a the first open, cloud-based platform that connects vehicles, drivers, passengers and cities with applications. Built and operated by Autonomic, LLC, a recently acquired subsidiary of Ford Smart Mobility, LLC, the TMC helps mobility providers build modern, digital transportation businesses with an industry standards approach. For more information regarding TMC and Autonomic, please visit [www.autonomic.ai](http://www.autonomic.ai).

#### **About Ford Motor Company**

Ford Motor Company is a global company based in Dearborn, Michigan. The company designs, manufactures, markets and services a full line of Ford cars, trucks, SUVs, electrified vehicles and Lincoln luxury vehicles, provides financial services through Ford Motor Credit Company and is pursuing leadership positions in electrification, autonomous vehicles and mobility solutions. Ford employs approximately 202,000 people worldwide. For more information regarding Ford, its products and Ford Motor Credit Company, please visit [www.corporate.ford.com](http://www.corporate.ford.com).

#### **Ford of Europe**

Ford of Europe is responsible for producing, selling and servicing Ford brand vehicles in 50 individual markets and employs approximately 54,000 employees at its wholly owned facilities and approximately 69,000 people when joint ventures and unconsolidated businesses are included. In addition to Ford Motor Credit Company, Ford Europe operations include Ford Customer Service Division and 24 manufacturing facilities (16 wholly owned or consolidated joint venture facilities and 8 unconsolidated joint venture facilities). The first Ford cars were shipped to Europe in 1903 – the same year Ford Motor Company was founded. European production started in 1911.

#### **Ford in Belgium & Luxembourg**

Ford Belgium (Brussels) distributes Ford vehicles and Ford original parts in Belgium & Luxembourg, since 1922. Ford Lommel Proving Ground is the lead test facility for validation of all Ford models in Europe, with 410 employees.

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